

## WARRANTY ELIGIBILITY

Any new tire manufactured by Nokian Tyres that: i) is owned by the original purchaser; and ii) has remained mounted on the vehicle identified on the receipt of installation is eligible for warranty coverage, subject to the conditions and limitations set forth below. Products sold through online auctions or by unauthorized dealers are not eligible for warranty coverage from Nokian Tyres. Consumers are encouraged to visit our Dealer Locator, found on our website [www.nokiantires.com](http://www.nokiantires.com), to verify whether particular sellers are authorized dealers of Nokian Tyres products.

## WARRANTY PERIOD

The period of warranty coverage for eligible tires extends until: i) the original usable and remaining tread reaches a depth of 2/32" or less, as evidenced by the built-in wear indicators in the tread grooves, or a tire tread depth tool; or ii) five (5) years from the date of retail purchase (proof of tire purchase required); or iii) six (6) years from the date of manufacture, whichever occurs first.

## ROAD HAZARDS WARRANTY

This Road Hazard Warranty is extended only to the original purchaser. The tires have to be remained mounted on the vehicle identified in the Mileage and Rotation Record. The original purchase invoice and the purchase invoice for replacement will be required to apply the guarantee.

**This warranty coverage is only for new Nokian Tyres tires P-Metric:** Nokian Tyres Hakkapeliitta R5, Nokian Tyres Hakkapeliitta R5 SUV and Nokian Tyres Hakkapeliitta R5 EV, Nokian Tyres Hakkapeliitta 10, Nokian Tyres Hakkapeliitta 10 SUV and Nokian Tyres Hakkapeliitta 10 EV, Nokian Tyres Hakkapeliitta R3 and Nokian Tyres Hakkapeliitta R3 SUV, Nokian Tyres Hakkapeliitta 9 and Nokian Tyres Hakkapeliitta 9 SUV, Nokian Tyres Nordman 7 and Nokian Tyres Nordman 7 SUV, Nokian Tyres ONE and Nokian Tyres ONE HT (P-Metric only), Nokian Tyres zLine A/S and Nokian Tyres zLine A/S SUV, Nokian Tyres WR G4 and Nokian Tyres WR G4 SUV, Nokian Tyres Outpost APT and Nokian Tyres Outpost AT (P-Metric only), Nokian Tyres Rotiiva AT (P-Metric only) and Nokian Tyres Rotiiva AT Plus (P-Metric only). **This Road Hazard Program covers your tires from damage that occurs when a tire fails as a result of a puncture, bruise, or impact break incurred against any not repairable perforating arisen during the wear of the first 40% of the eligible total wear or during five (5) years as from the date of purchase of the tire retail, according to the first eventuality (required proof of purchase).**

If road hazards occurs during the period of warranty, Nokian Tyres will be replaced the damage tires with a new and equivalent Nokian Tyres tires, for 20\$ and replacement fees (see tire replacement and related costs for details). The installation fees and the balancing as well as the applicable taxes are also chargeable to the owner. If road hazards occurs during the wear of the first 25% of the eligible total wear or during one (1) year as from the date of purchase of tire retail, according to the first eventuality (required proof of purchase), Nokian Tyres will be replaced the damage tires with a new and equivalent Nokian Tyres tires, for 20\$ fees only. The installation fees and the balancing as well as the applicable taxes are also chargeable to the owner.

**NON-REPAIRABLE PUNCTURES IN TIRES USED FOR COMMERCIAL PURPOSES OR FLEET ACCOUNT (EMERGENCY VEHICLES, CONSTRUCTION, OTHERS COMMERCIAL VEHICLES) IS NOT COVERED BY THE ROAD HAZARDS WARRANTY.**

## WARRANTY COVERAGE FOR WORKMANSHIP AND MATERIAL

If, upon examination by an authorized Nokian Tyres retailer, it is discovered that an eligible tire is unserviceable as a result of workmanship or material related conditions, that the warranty period for the tire has not expired (five (5) years from date of purchase or six (6) years from date of manufacture), and that no Exceptions to Warranty Coverage apply, the tire will be replaced at no charge (conditions apply) or at prorated cost (determined by reason of claim using mileage and/ or tread depth) with an equivalent new Nokian Tyres tire by an authorized Nokian Tyres retailer. Eligibility for no charge replacement and details of prorated calculation can be found under section TIRE REPLACEMENT AND RELATED COSTS.

## TREADWEAR WARRANTY COVERAGE FOR SELECTED TIRES<sup>1</sup>

In addition to the Warranty Coverage for Workmanship and Material, Nokian Tyres also offers treadwear warranty coverage for selected eligible tires purchased in North America and used in non-fleet, non-commercial service when submitted as a set of 4, evenly worn tires.

### ELIGIBLE SELECTED TIRES AND THEIR RESPECTIVE LIMITED TREADWEAR WARRANTY ARE:

- Nokian Tyres WR G4 - Series 55 and more - 65,000 Mile / 105 000 km
- Nokian Tyres WR G4 - Series 50 and lower - 45,000 Mile / 70 000 km
- Nokian Tyres WR G4 SUV 60,000 Mile / 100 000 km
- Nokian Tyres Outpost APT 65,000 Mile / 105 000 km
- Nokian Tyres Outpost AT 60,000 Mile / 100 000 km (for both P-metric and LT-metric)
- Nokian Tyres Outpost nAT 60,000 Mile / 100 000 km (for both P-metric and LT-metric)
- Nokian Tyres ONE - 80,000 Mile / 130 000 km
- Nokian Tyres ONE HT (P-metric) - 70,000 Mile / 115 000 km
- Nokian Tyres ONE HT (LT-metric) 55,000 Mile / 90 000 km
- Nokian Tyres zLINE A/S - 50,000 Mile / 80 000 km
- Nokian Tyres zLINE A/S SUV - 40,000 Mile / 65 000 km

Replacement with an equivalent new Nokian Tyres tire for treadwear warranty coverage will occur when an evenly worn eligible tire reaches a tread depth of 2/32" at a mileage level less than specified per series above, and no Exceptions to Warranty Coverage apply. Tires which wear out evenly before delivering the guaranteed treadwear will be replaced on a pro rata basis only if the tires have been rotated and inspected by a participating Nokian Tyres retailer on a regular basis (see "Owner Obligations"). Vehicles that come OE with split fitments (different sizes) on the front and rear axles are eligible for Nokian Tyres' limited treadwear warranty. However, because tire rotation is not possible with vehicles with split fitments, the mileage warranty on each rear tire will cover half of the miles/kms as the standard mileage warranty for that particular tire model.

<sup>1</sup>Although Nokian Tyres offers treadwear warranty coverage for the stated mileage on the terms and conditions described herein, treadwear may vary based on a variety of factors, including maintenance, driving habits, and road conditions.

## EXCEPTIONS TO WARRANTY COVERAGE

This Limited Warranty shall not apply if an eligible tire is permitted to wear unevenly across the tread down to the treadwear indicators (2/32" of tread remaining), or the tire damage or wear condition is due to any one or more of the following:

- Use of tire chains or other additional device(s).
- Cutting or wheel spinning.
- Apparent overload or improper inflation pressure.
- Wheel misalignment or tire/wheel assembly imbalance.
- Use of improper equipment.
- Vehicle conditions, defects, or characteristics.
- Improper mounting or demounting.
- Improper repair, insertion of sealant, improper balancing, or use of filler materials other than air, nitrogen or carbon dioxide.
- Intentional alteration of either the appearance or physical characteristics of the tire.
- Conditions caused by aging or improper storage.
- Racing, exceptional use, wreck, collision or fire.
- Use on an emergency vehicle.
- Exposure or contact with solvents, oils, greases, excessive heat or ozone generating devices.
- Faulty or incomplete product advice or instruction not confirmed or approved by Nokian Tyres plc.
- Failure to observe the maintenance and tire care obligations described under "Owner Obligations" or elsewhere herein.
- **Loss of studs**

## TIRE REPLACEMENT AND RELATED COSTS

An equivalent new Nokian Tyres tire shall be either: i) the same line of tire; or ii) a tire of the same general construction and quality.

If warranty coverage is applicable a result of workmanship or material related conditions, the eligible tire will be replaced at no charge to the customer if: i) the warranty claim is submitted within twelve (12) months from the date of purchase; and ii) the amount of tread worn from the tire is twenty-five percent (25%) or less of the original usable tread.

Mounting and balancing costs, and applicable taxes, will be the responsibility of the customer. If a warranty claim as a result of workmanship or material related conditions does not qualify for free replacement, the customer will be responsible for the replacement cost, mounting and balancing costs, and applicable taxes. Replacement cost shall be calculated by multiplying the Nokian Tyres retailer's then current selling price for the replacement tire by the percentage of original usable tread that has been worn from the replaced tire.

If treadwear warranty coverage is provided, the customer will be responsible for the replacement cost, mounting and balancing costs and applicable taxes. Replacement cost shall be determined as follows:

$$\text{Replacement Cost} = \frac{\text{KM of the tire at the time of the complaint}}{\text{Covered KM by the limited guarantee}} \times \text{Current price of Nokian's retailer for the replacement of the tire}$$

## WARRANTY FOR REPLACEMENT TIRES

Any replacement tires provided pursuant to this Limited Warranty shall be covered by the Nokian Tyres warranty in effect at time of replacement.

## OBTAINING REPLACEMENT TIRES

Any authorized Nokian Tyres retailer in North America can provide replacement tires. To obtain a replacement tire, you must present to the authorized Nokian Tyres retailer the original invoice for the tire being replaced and the tire.

No tire replacement will be recognized unless submitted on a Nokian Tyres, Inc. - Claim Form, which must be filled out and signed by the vehicle owner or authorized representative. Nokian Tyres encourages registration of its tires as soon as possible after purchase by visiting <https://www.nokiantires.com/forms/tire-registration/>.

## OWNER OBLIGATIONS

Proper tire care is necessary to obtain the maximum mileage and wear from a tire. For this Limited Warranty to be valid, Nokian Tyres requires that vehicle owners have their tires rotated and inspected by a qualified technician after the first 8 000 km of use. Thereafter, tires should be rotated and inspected at least every 12 000 km of use by a qualified technician. Evidence of tire rotation and inspection shall be furnished at time of making a warranty claim. Such proof must show the date, mileage and approval of the servicing location. A properly completed Mileage and Rotation Record form will constitute sufficient documentation.

Vehicle owners must insure that tire and wheel assemblies are in balance and that tires are operated at proper inflation pressures. Tire pressures, including for spares, should be checked monthly. Pressure testing should be done when tires are cool and adjustments should be done in accordance with specifications set forth in owner's manual.

## TREADWEAR

When the remaining tread anywhere on a tire reaches a depth of 2/32" or less, the tire is fully worn out and should be removed from service.

## CONDITIONS AND EXCLUSIONS

In accordance with Federal Law, this warranty has been designated a "Limited Warranty." Nothing in this Limited Warranty is intended as a representation by Nokian Tyres that tire failures cannot occur or a representation that you will receive the level of mileage warranted. Any tire, no matter how well manufactured, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer.

This Limited Warranty is intended to be in lieu of any and all other warranties and representations, whether express or implied, including, but not limited to, any warranty of merchantability or fitness for a particular purpose. No other warranties or representations of any kind are made by Nokian Tyres, and none are to be implied by law.

Unless preempted by applicable law or otherwise prohibited by mandatory rights, Nokian Tyres disclaims liability for all indirect, consequential, special and incidental damages that are or may be associated with manufacturing and design defects in workmanship or material, including, but not limited to, loss of use, lost profits and loss of business.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. The obligations under this warranty may not be enlarged upon or altered.

## LEGAL RIGHTS

This Limited Warranty gives you specific legal rights. You may have additional rights that vary from state to state, or province to province. **This Limited Warranty is applicable in the Maritime provinces and Quebec only.** This Limited Warranty is not transferable.

## WARNINGS

To avoid property damage, personal injury or death: **Always** have your tires mounted and demounted by specially trained technicians; **Always** mount your tires on approved rims; **Always** have your tires rotated and inspected regularly; **Always** follow rules and recommendations in your vehicle's owner's manual; **Always** mount studded tires in sets of four (4); **Never** simultaneously mount studded and non-studded on a vehicle; **Never** mount mixed tire brands on a vehicle.

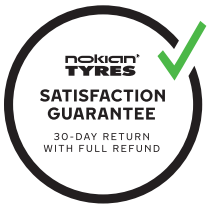
Warning: It is specifically recommended that studded tires be sold and mounted in sets of four (4). Never mount two (2) studded tires on a vehicle with two (2) nonstudded tires. This could lead to severe handling problems due to differences in tire rubber compounds. It is not recommended to mix brands, product lines, or tires with differing speed ratings. This may lead to handling problems for your vehicle.

**Warning: In the case of a discontinued product, Nokian Tyres will only replace the tires on the same axle for a maximum of two (2) tires per vehicle. If the wear differential is too great, Nokian Tyres will replace the defective tire with a comparable model tire and the owner will be responsible for the purchase of the 2nd tire on the axle. In addition, in both cases, the owner will be charged with the percentage of the warrantied mileage, plus the installation and balancing fees and applicable sales taxes.**

## TIRE AGING

All tires experience age degradation, a condition where the physical and chemical properties of tires change over time. Age degradation can lead to a sudden tire failure. To avoid tire failures caused by age degradation, Nokian Tyres recommends tires (including spares) be removed from service and replaced 10 years after their date of the manufacture, regardless of tread depth or usable condition. The age of a tire can be determined by examining the DOT code on the tire sidewall, or by consulting a tire service professional.

**\*For the most up-to-date warranty information visit: [www.nokiantires.com/warranty](http://www.nokiantires.com/warranty)**



# NOKIAN TYRES SATISFACTION GUARANTEE

**Nokian Tyres' Satisfaction Guarantee means you'll love your new tires! If, within 30 days of purchase, you're not satisfied with their performance, just return the tires along with your original sales receipt to the place of purchase.**

Nokian Tyres offers a 30-day satisfaction guarantee on eligible Nokian Tyres products.

If, within 30 days of purchase, a retail customer of Nokian Tyres is not completely satisfied with the Nokian Tyres products purchased, the customer may return the products to the location from where originally purchased for a full refund of the purchase price (excluding taxes and mounting and balancing costs). This 30-day satisfaction guarantee applies only to full sets (4) of Nokian Tyres purchased from an authorized Nokian Tyres retailer.

The guarantee and refund eligibility provided herein shall not apply if any tire within the set has experienced more than 2/32 of an inch of treadwear. This guarantee shall also not apply if any tire within the set has experienced damage or irregular wear due to conditions delineated in the Exceptions to Warranty Coverage of Nokian Tyres Limited Warranty ([www.nokiantires.com/warranty](http://www.nokiantires.com/warranty)). Additionally, tires used in commercial applications are not covered.

Original proof of purchase is required for any returns and only original purchasers of Nokian Tyres products are eligible for any refund under this guarantee. Customers who elect, within 30 days of purchase, to return Nokian Tyres products due to dissatisfaction may be required to address their reasons for return on a dealer supplied claim form.

This 30-day satisfaction guarantee is in addition to any other warranty coverages offered by Nokian Tyres. Limit of one (1) set of tires originally purchased to be replaced by the 30-day satisfaction guarantee. Tires replaced pursuant to this 30-day satisfaction guarantee shall NOT thereafter be eligible for coverage under this 30-day satisfaction guarantee.

## NOKIAN TYRES POTHOLE PROTECTION WARRANTY



### PROTECTION IN CASE OF ROADSIDE HAZARD

New for 2022, the Nokian Tyres Pothole Protection Program is included on all Aramid Technology products. Thanks to cut-resistant Aramid Fibers embedded in the sidewalls, we have so much faith in the tire's durability that we're offering a Pothole Protection Program: If your Nokian Tyres covered product is damaged beyond repair by rough roads, potholes or curbs, we'll replace it free of charge.\*

If the tire cannot be repaired, and is both less than one year since purchase and remaining tread is greater than 60%, the dealer will provide you with a replacement Nokian Tyres branded tire at no cost.\*\*

#### PLEASE NOTE :

- The warranty covers tire replacement only. The workmanship is not included.
- Except for Nokian Tyres ONE and Nokian Tyres ONE HT, the effective date of the warranty is January 1, 2022.

\*\*If, upon examination by an authorized Nokian Tyres retailer, it is discovered that an eligible tire is unserviceable as a result of a roadside hazard and cannot be repaired, that the coverage period (described below) has not expired, and that no Exceptions to Warranty Coverage<sup>4</sup> apply, the tire will be replaced at no charge (conditions apply) with an equivalent new Nokian Tyres tire by an authorized Nokian Tyres retailer. The Pothole Protection Program is not a warranty that your tire will not suffer damage, fail, or otherwise become unserviceable due to a road hazard.

For purposes of the Pothole Protection Program, the coverage period shall extend until: i) the original usable and remaining tread is less than 60% as evidenced by the built-in wear indicators in the tread grooves (60% no longer visible) or a tire tread depth tool; or ii) twelve (12) months from date of retail purchase, whichever comes first. Roadside hazard shall mean puncture, cut, snag, stone drill, impact, bruise break, or similar damage.

Eligible tires must be presented to an authorized retailer along with proof-of-purchase showing the date of purchase. The retailer, in retailer's sole discretion, will determine if the tire is repairable. If repair is possible, Customer is responsible for the cost of such repair. If the retailer, in retailer's sole discretion, determines the tire cannot be repaired, a replacement Nokian Tyres branded tire will be offered to Customer at no cost. Customer shall be responsible for mounting and balancing costs, towing, road service, valve stems, and applicable taxes. Additionally, tires used in commercial applications are not covered.